

PO Box 93, Ripon, North Yorkshire HG4 1WE T: 01765 607050
F: 01765 690218 E: corporate@voucherexpress.co.uk

AMEX
If paying by AMEX,
please reduce the
credit card discount by
a further 1%.

BACS/CHAPS
Please contact our
office on 01765
607050 for bank
details.

CHEQUES
Should be made
payable to 'Voucher
Express'.

A ▶ 0% Flat Rate on these products (all payment types)

B ▶ 2% Flat Rate on these products on orders over £500 (0% on credit/debit card transactions)

C ▶ Order Amount	£500 - £999	£1,000 - £9,999	£10,000 - £24,999	£25,000+
Cheque, BACS, CHAPS	2%	2.5%	4%	4.5%
Mastercard/VISA	0.0%	0.5%	2.0%	2.5%

D ▶ Order Amount	£0 - £1,499	£1,500 - £9,999	£10,000 - £24,999	£25,000+
Cheque, BACS, CHAPS	0.0%	2.5%	3.5%	4.0%
Mastercard/VISA				

	Gift cards	Gift vouchers	E-vouchers	Euros	Multi option	Redeem online*	Discount Code
Amazon.co.uk (£10, £20, £25)	●	●	●	●	●	●	B
american golf (any value)	●						C
Arcadia Group (£5, £10, £25) Topman, Topshop, Dorothy Perkins, Wallis, Burton, Miss Selfridge, Outfit, Evans. E-Vouchers redeemable online.	●	●	●	●	●	●	C
Argos (£1, £5, £10, £25)	●			●			C
ASK Italian (£10-£250)	●						C
ASDA (£1, £5, £10, £20, £50)	●						B
Bentalls (any value)	●						C
BHS (any value)	●						C
Boots (£1, £5, £10, £25)		●		●			C
B&Q (any value)	●						C
Caffè Nero (any value)	●						C
Champneys (£25, £35, £50, £75, £100, £150, £200, £250, £350)	●					●	C
Clarks (£25)		●					C
Coast (any value)	●			●		●	C
Co-Operative Travel	●						C
Costa Coffee (any value)	●						C
Debenhams (£1, £5, £10, £25) (Gift Cards - Any Value)	●	●		●		●	C
Denby (£25)			●			●	C
Dixons Retail Voucher (£5, £10, £20) Currys, PC World.		●		●		●	C
Ernest Jones (any value)	●			●		●	C
Evans Cycles (£10-£5000)	●						C
Fenwick (any value)	●						C
GANT (£25 - £250)	●					●	C
Gap (£5, £10, £25, £50)	●						C
Halfords (£5, £10, £20)		●		●			C
Hamleys (£5, £10, £20)		●				●	C
Harvey Nichols (£5, £10, £20, £50)		●		●			C
Homebase (£5, £10, £20)		●					C
HomeSense (any value)	●						C
HotelVoucherShop (any value)	●		●			●	C
House of Fraser (£5, £10, £25) (Gift Cards - Any Value)	●	●		●		●	C
H.Samuel (any value)	●			●		●	C
IKEA (any value)	●					●	C
JD Sports (any value)	●						C
John Lewis/Waitrose (£1, £5, £10, £25, £50)		●	●			●	C
Karen Millen (any value)	●			●		●	C
Lakeland (£5, £10, £20)		●				●	C
Laura Ashley (any value)	●			●			C
Lavish Spa & Beauty Vouchers (£10, £15, £25)		●					C
Liberty (£25)	●	●				●	C
Love2Shop (£1, £5, £10) Including Mothercare, Boots, BHS, Toys 'R' Us, hmv, House of Fraser, River Island, Iceland, Homebase, WHSmith, Debenhams etc.		●				●	C
Leisure Vouchers (£5, £10, £25) Including Waterstone's, Pizza Hut, TGIs, Beefeater, Halfords, Butlins etc.		●				●	C
Leslie Davis (any value)	●			●		●	C

	Gift cards	Gift vouchers	E-vouchers	Euros	Multi option	Redeem online*	Discount Code
Marks & Spencer (£1, £5, £10, £25)	●	●	●	●			C
Mint Velvet (£10, £20, £50)	●						C
Morrisons (£1, £5, £10)		●					B
Mothercare (Early Learning Centre) (£10-£500)	●					●	C
National Book Tokens (any value)	●			●	●		C
National Garden Gift Vouchers (£1, £5, £10, £25, £50)		●			●		C
New Look (any value)	●			●		●	C
NEXT (£5, £10, £25)		●		●			A
Oasis (any value)	●			●		●	C
PizzaExpress (any value)	●						C
Pizza Hut (any value)	●						C
Pub Tokens (£5, £10, £20)		●					C
Restaurant Choice (£10, £25) Nandos, Cafe Rouge, Ask Italian, Yo! Sushi, Jamie's Italian etc		●					C
River Island (any value)	●						C
Rugby Football Union Gift Card (any value)	●					●	C
Sainsbury's (£1, £5, £10)	●	●					A
SayShopping Vouchers (£2, £5, £10) Incl. Debenhams, House of Fraser, Boots, Comet, hmv, Matalan, Goldsmiths, River Island, Halfords, Cadbury Gifts Direct, Warehouse		●			●		C
Selfridges (any value)	●					●	D
Signet (£5, £10, £25, £50) Ernest Jones, H.Samuel & Leslie Davis		●		●	●		C
SpaFinder Wellness 365 (£5, £10, £25, £50)		●	●				C
Sports Direct (any value)	●						C
Starbucks Card (any value) Spendable Worldwide				●			C
Ted Baker (£10 - £250)	●					●	C
Theatre Tokens (£5, £10, £20)		●					C
Thomas Cook (£10, £25, £50, £100, £250)		●					C
Ticketmaster (any value)	●		●	●		●	C
TK Maxx (any value)	●			●			C
USC (any value)	●						C
VEX Gift Certificate (£10 - £1000, £5 increments) Exchange for any Voucher/Gift Card on Voucher Express >180 brands (postage charges apply)	●	●	●		●	●	A
Virgin Experience Days (any value) For over 1000 experiences including Flying Lesson, Relaxation Days and Quad Biking.	●					●	C
The Virgin Voucher (£5, £10, £20, £50) Virgin Atlantic, Megabowl, Virgin Wines, Virgin Holidays, LEGOLAND		●					C
Vue (£10, £20)	●						B
Warehouse (any value)	●			●			C
Waterstone's (£5, £10, £20)		●	●				C
The White Company (£5, £10, £50)		●				●	C
WHSmith (£1, £5, £10, £25)		●					C
Williams & Griffin (any value)	●						C
Zizzi (any value)	●						C

PLEASE NOTE: On mixed orders that exceed £500, each product type is assessed separately for discount purposes. Within such an order, each product type, even if below £500, will attract discount at the lowest level applicable for type and payment. E.g: an order paid for by cheque for £1000 John Lewis, £100 BHS, £20 Argos and £5 Oasis would be discounted as follows: John Lewis 2.5%, BHS, Argos and Oasis at 2%. Stores accepting each Voucher/Gift Card/e-voucher may change from time to time. www.voucherexpress.co.uk has full details of where Vouchers can be redeemed and is updated regularly. If in doubt, please contact our office to confirm redemption details before placing your order. Gift Vouchers & Gift Cards may carry an expiry date, please ask for more details. * Only certain Gift Vouchers and Gift Cards can be redeemed online, please check individual terms and conditions for each retailer. Voucher Express is part of the Hemingways Group of Companies | Current as of June 2014.

CORPORATE GIFT VOUCHER/ GIFT CARD SALES : TERMS & CONDITIONS

- 1) Gift Vouchers / Gift Cards are sold by Hemingways Marketing Services Ltd under the "Voucher Express" trading name. Invoices are issued by Hemingways Marketing Services Ltd
 - 2) Gift Vouchers / Gift Cards ordered through Hemingways Marketing Services Ltd will be sent to the delivery address stated on each individual order. Deliveries will be made using either Royal Mail services or variety of carriers depending on size and value of order. All deliveries will require signature on arrival.
 - 3) All gift voucher / gift card orders will normally be despatched for next working day delivery, subject to stock availability. Large orders should be notified in advance of ordering. Where possible we will try to meet all delivery requirements but we advise that it is our "best practice" not to send out vouchers for delivery over weekends or extended holiday periods. Neither Hemingways Marketing Services Ltd nor Voucher Express shall be liable for any loss incurred either directly or indirectly by failure to meet the delivery date and time indicated at the time of order being placed. 'Loss' in this instance includes loss of profit, costs, damages, charges or other expenses.
 - 4) Risk will pass to the customer upon delivery and title will pass upon receipt of payments in full. Hemingways Marketing Services Ltd has no liability for lost, stolen or damaged vouchers once responsibility of ownership has passed to the customer at time of delivery. Hemingways Marketing Services Ltd and Voucher Express are not directly linked to any of retailers whose products are listed in our range, nor any of the companies who issue 'multi-option' voucher products. In the event that any one such product or company be placed in either administration or receivership there is no obligation on Hemingways Marketing Services Ltd, and Voucher Express to replace or exchange any previously issued, unspent vouchers.
 - 5) Voucher quantities should be checked immediately upon receipt. Any discrepancies must be notified immediately. Hemingways Marketing Services Ltd cannot be held responsible for shortage or loss of any vouchers not notified to us within three days of delivery.
 - 6) Hemingways Marketing Services Ltd do not operate a sale or return policy.
 - 7) Hemingways Marketing Services Ltd reserve the right to change the range of vouchers we offer at any time, without prior notification. Many of the vouchers offered are 'multi-option' vouchers redeemable for goods in a variety of stores. Hemingways Marketing Services Ltd takes no responsibility for changes to the stores accepting each voucher, and for any changes to the Terms and Conditions relating to each individual voucher.
 - 8) Discount rates may change from time to time. Please ask for a current discount structure before placing any new orders for gift vouchers. Hemingways Marketing Services Ltd reserve the right to adjust its prices subject to prevailing market conditions: increases in carriage costs, imposition of tax etc.
 - 9) Cleared payment is required prior to the despatch of orders. Payment can be made in a variety of forms including credit card, cheque or electronically via BACS or CHAPS. Our banking details are available on request. Please note, cheque payments may take up to seven working days to clear. Also, if paying by AMEX please reduce any discount awarded by a further 1% to allow for additional bank charges. We reserve the right to decline any order without providing explanation.
 - 10) Gift vouchers supplied by Hemingways Marketing Services Ltd cannot be exchanged for cash. Each store group operates its own policy on issuing change. Change may be given in the form of a lower denomination voucher. In some circumstances change, typically if under £1, will be given in cash. In some instances no change will be given. Vouchers which are defaced, altered or cancelled will not be accepted in shops.
 - 11) Most gift vouchers are "open ended" and do not have an expiry date. This does not apply to all vouchers and Hemingways Marketing Services Ltd take no responsibility to changes to the Terms and Conditions of individual voucher issuers. We advise you to confirm the status of 'expiry' on each voucher prior to placing your order.
 - 12) In supplying gift vouchers for business use Hemingways Marketing Services Ltd represent the interests of the various voucher issuers, ie the retailers. In no circumstances should the trading name, image, logo, trademark or other brand identity of each retailer be used without first obtaining advice from Hemingways Marketing Services Ltd. In certain situations, particularly when use is intended for the public domain, prior written consent will be required from the retailer concerned.
 - 13) Gift Vouchers, Gift Cards and other retailer-owned electronic gifting products including voucher products distributed by SMS or email supplied by Voucher Express for business use are not intended for resale. On rare occasions these products may be made available for resale but only after full notification and permission is sought and granted by Voucher Express working in conjunction with the retailer or brand owner.
 - 14) Force Majeure ; Hemingways Marketing Services Ltd cannot be held responsible for failure to meet its service obligations when any failure is brought about due to some cause totally beyond its reasonable control. Examples of this might include: acts of God, trade disputes; governmental intervention, fire, flood, and disruption to computer and IT infrastructure.
- Breach of these conditions will entitle Hemingways Marketing Services Ltd to discontinue supply immediately and seek the appropriate legal remedy available for injunction, damages or otherwise.